

HELP! My Phone Calls Are Not Forwarding to My Voicemail.

Attention Willard City Schools Phone User:

At some point you or someone else (custodian or another individual using your phone) must have selected the **CFwdALL** button on the phone. This cancels call forwarding. If call forwarding is canceled, the phone will not forward messages to your voice mailbox.

To fix the problem, you must press the CFwdALL button on the phone and dial in the number 6900. This will reset the phone to forward all messages back to your voice mailbox.

Note: If this is done correctly you should see a blinking arrow beside the extension number located at the very top of the phone's display.

Let me know how this works.